## Great Plains Communications Long Distance 1600 Great Plains Centre P.O. Box 500 Blair, NE 68008

Certification of CPNI Filing February 3, 2006

Docket No. 06-36 Reference EB-06-TC-060





## **Customer Proprietary Network Information (CPNI)**

## Compliance Certificate for Great Plains Communications Long Distance



I, Wyman E. Nelson, Chief Corporate Counsel , hereby certify that I have personal knowledge that Great Plains Communications Long Distance is in compliance with the FCC's CPNI rules in CC Docket No.

96-115.

Signed

Printed Name: Wyman E. Nelson

Title:

**Chief Corporate Counsel** 

Date:

Feb. 1, 2006



## Customer Proprietary Network Information (CPNI) Documentation for Great Plains Communications Long Distance

- CPNI rules are reviewed on a regular basis with employees that have access to CPNI.
- Employees with access to CPNI have been trained on when they are, and are not, authorized to use CPNI.
- A defined disciplinary process is in place for violations and for improper use of any customer information. This includes CPNI as well as information that is not CPNI.
- An outbound marketing supervisory review process has been established.
- Great Plains Communications Long Distance maintains a record of any marketing campaigns of its own or its affiliates using customers' CPNI. These records are maintained for a minimum of one year.
- A process has been developed for notifying customers of their CPNI rights and requesting approval to use CPNI via the opt-out method.
- Great Plains Communications Long Distance provides CPNI notification to customers every two years.
- A process has been established for noting customer accounts when notification is given and for noting the approval/denial status on each customer account.
- Great Plains Communications Long Distance will not provide CPNI to third parties without the customer's approval.
- Notification and approval records are retained for at least one year.